

THG Brands is a hospitality centric business, and it is always a top priority to maintain a clean, healthy and safe environment for our guests and employees. Now, more than ever, it is important to us that all patrons engaging with us feel that we are taking the necessary precautions and preventive measures to maintain the highest standards of health and cleanliness in our restaurants and hospitality locations.

We want to take this opportunity to let you know of the policies and procedures we have put in place to help prevent the spreading of COVID-19/Coronavirus.

What we are doing:

- Adhering to the guidance of the Centers for Disease Control (CDC) and the World Health Organization (WHO).
- Adhering to the guidance of Franklin County Public Health and the City of Columbus Public Health
- Educating our employees daily on preventative measures.
- Increasing the extent and frequency of our already rigorous cleaning practices, including ensuring accessibility to handwashing and hand sanitizing for employees and guests, and wiping down all hard surfaces consistently.
- Ensuring all working team members are healthy. Sick employees will not be allowed to work.

What we encourage you to do:

- Wash your hands frequently.
- Avoid touching your eyes, nose and mouth.
- Avoid close contact with people who are sick.
- Stay home if you are sick.
- Cover your nose and mouth when you cough or sneeze with a tissue, and then dispose of the tissue.

We will continue to work diligently to ensure our facilities are safe. We appreciate your support and the opportunity to serve you. As this is a rapidly evolving situation, our response will be reevaluated on a regular basis and we are committed to providing the most up-to-date information on our response to our guests.

Sincerely,
The Team at THG